

Media release

17 December 2024

Cyber Incident Investigation

Glenorchy City Council has been alerted to a breach of an information technology service provided to the council by an external vendor.

Glenorchy Mayor Sue Hickey said Council was alerted to unauthorised activity late Thursday and immediately began investigations.

Mayor Hickey said there was no evidence the unauthorised activity involved Council or ratepayer information.

“This unauthorised activity was detected by Council’s IT security systems, immediately triggering an investigation under our established protocols. Council also isolated the relevant system to further prevent unauthorised activity attempts.

“We are continuing to work with our specialist IT contractors and the vendor as part of the ongoing investigation.

“Council takes the security of its IT systems and the data it holds extremely seriously and this investigation is taking place as a matter of priority.”

Mayor Hickey said Council would provide an update when information became available.

ENDS

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